



SANYUAN CONSTRUCTION SUPPLY LLC.



2730 4TH AVE. S., SEATTLE, WA 98134

Tel: (206) 762-7118 Fax: (206) 762-7829

sanyuan@sanyuankitchen.com

TERMS & CONDITIONS

GENERAL TERMS AND CONDITIONS OF SALES:

All payments must be made in US Dollars (USD). Payments are made as 50% due upfront and remaining 50% due upon pick up or delivery. And invoice that is 15 days or more past due are subject to a service charge of 1.5% per month. Payment terms are conditioned upon customers remaining current on all invoices with SANYUAN CONSTRUCTION SUPPLY LLC. for goods being picked up. If the products are not accepted within 10 days of tender, customers will be subject to a monthly storage fee of 15% of the purchase order price and the service charge will occur as if the goods were delivered. We accept payments by Credit Card (VISA or MASTER), Check, or Money Order. For domestic (US) checks and money orders allow up to 5 business days for the checks to clear, International money orders or bank checks must be drawn from an US Bank or Financial institution in USD. All payments are subject to fund availability.

INSTALLATIONS: any installation job(s) must be paid 50% deposit prior to starting installation, the remaining balance will be paid in full when the installation is completely finished and fully inspected by customer/owner/agent. All return checks subject to a \$35.00 service fee charge.

CANCELLATIONS: on any order or installation <job(s)>, a \$350 fee will be charged from your deposit or a full store credit. No special (custom) orders can be cancelled or forfeit full deposit.

All checks and money orders must be made payable to:

"SANYUAN CONSTRUCTION SUPPLY LLC."

Mailing address for orders:

2730 4th Ave. S., Seattle, WA 98134

RETURN POLICY: All returned items must be accompanied with the original sales receipt within 30 days, in the original box and in re-sellable condition. (Please inspect all materials before installation <assembly>). No returns on all special order items. No refund, return or exchange on all picked up or delivered natural stone <granite> products. Color and shade variation are inherent characteristic of all cabinets and natural stone <granite> products. No adjustments will be made after any material has been installed. All returns and exchanges must be accompanied with original sales receipt <invoice>. All returns are subject to a 25% handling charge. Returnable merchandise may be returned for exchange, store credit, or refund within a period of 30 days from the date of purchase.

NON-RETURNABLE ITEMS: If any incorrect assembly, careless handling, or incorrect installations, etc. these items do not fall within our return policy.

I have read and understand the policy above and agree to the terms and conditions of this contract.

Signature: _____ Print: _____ Date: _____

ADDITIONAL NOTE(S): Please feel free to call if you have any questions before you place any orders.